

# How to solve problem of display of channel 8, 9, 10

## I- Type of publication

<input type="checkbox"/>	Typical application
<input checked="" type="checkbox"/>	Best know Method (BKM)
<input type="checkbox"/>	Troubleshooting guide

<input type="checkbox"/>	Level 2 use
<input type="checkbox"/>	Internal use
<input checked="" type="checkbox"/>	Customer

## II- Product

- Product range :

- Product family :

## III- Introduction

Sometimes you cannot access to the channel 8, 9 ,10 by the product front face. This application sheet describes the way to solve this problem of display for REG48 and REG96

## IV- Method

### Method 1: ZelioControl Software

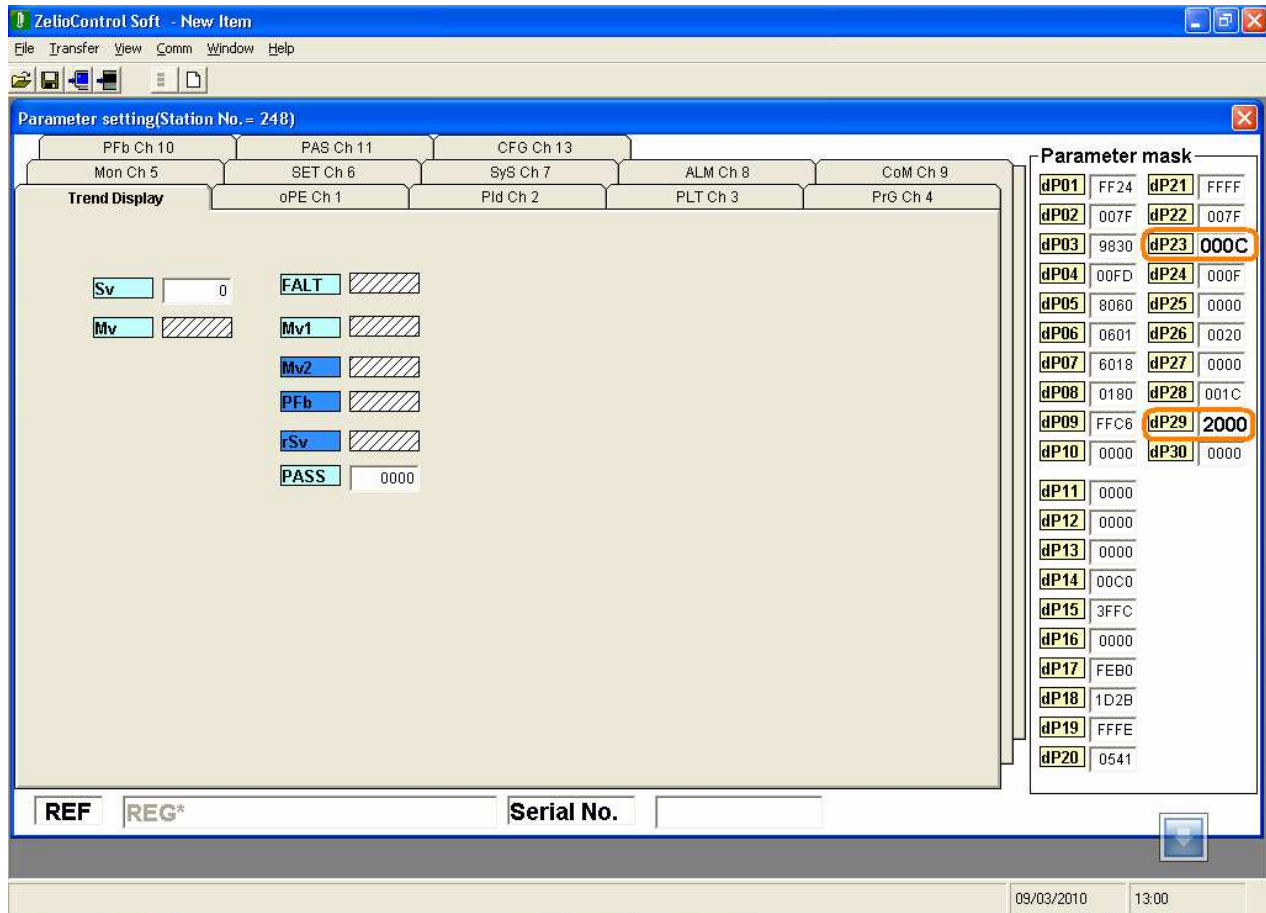
See resolution R0001 to connect the Zelio REG to a PC:

[http://planet.schneider-electric.com/Intranet/repository/RESV3ENG3.nsf/ac76cce3e9f59e7c852569f500636026/e72810a0be43782bc12575af00459675/\\$FILE/R0001\\_PC%20Controller%20connection%20V1.pdf](http://planet.schneider-electric.com/Intranet/repository/RESV3ENG3.nsf/ac76cce3e9f59e7c852569f500636026/e72810a0be43782bc12575af00459675/$FILE/R0001_PC%20Controller%20connection%20V1.pdf)

- Upload the product configuration.



- Set the parameters masks dP23 and dP29 to the following values:
  - dP23= 000C
  - dP29= 2000

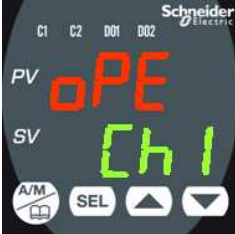





- Download the new configuration to the product



Method 2: from the front face



- Select the channel 12 (CH12)

1)  Press  until the following display appears



2)  Press successively  until the following display appears




- Select the parameter DSP 23 (dP23)

3)  Press  until dP01 appears


4)  Press successively  until dP23 appears

- Set 000C in parameter DSP23

5)  Pulse  ; the green digits blinks

6)  Press successively  or  until the following display appears

Press  to validate

- For setting 2000 in DSP29 come back to step 4 and Press successively  until dP29 appears